



BITS AND BYTES

**ANGLICARE RETIREMENT VILLAGES
COMPUTER CLUB INC.
NEWSLETTER - DECEMBER 2020**



Digital Safety

Australian studies relating to Seniors and their digital engagement reveal the leading concern to be digital devices and SAFETY. Will I be the victim of hacking? Will my bank account be safe? The ARV Computer Club has and will continue to remind members of steps they should take when living and operating in a digital world. Just like there are safety measures to consider when crossing a busy road, there are safety measures to take when using digital devices.

Recently my wife received a phone call on her mobile.

1. Her smartphone did not recognise the number (no name appeared at top of screen).
2. She did not recognise the number displayed.
3. She did not answer the call but allowed the call to go through to 'answer message'.
4. On dialling the message bank, the caller spoke of *encrypting* problems associated with her tax file number.
5. My wife knew the ATO would never phone over such matters. Any issues with the ATO or any government department would be dealt with through the post or more recently on her MyGOV site and an email from the ATO.
6. My wife BLOCKED this number from any future calls to her phone and deleted the number from her RECENT calls list.

These are simple actions to take re 'unknown' callers. If it is a friend and you have failed to recognise the caller, you can always follow up from the answer message.

This is now the 3rd call in recent months my wife has received, so it's clear the 'unknown caller' hasn't given up and neither has my wife!

The Computer Club will continue to remind and advise members of SAFETY issues with their digital devices – mobile phones, computers, ipads and tablets – passwords, backups etc.

Don't let your concerns re digital SAFETY prevent you from engaging and enjoying the digital world which can offer a 'window to fun and enjoyment" all from your favourite lounge chair.

It is really a matter of learning how to be safe and we are here to help you! As a Computer Club member, please call and we will assist.

..... Neil Davidson





THOSE LAST MINUTE CHRISTMAS CARDS!



Don't forget - Christmas Cards are available and can be purchased from our Computer Club, either singly or any number you require..

Cost \$1.00 each with envelope.

Orders for personalized Christmas cards **must be received by
Tuesday, 1st December.**

REMINDER TO MEMBERS

The Computer Clubrooms will close at 1 pm on **Thursday, 17th December** and will re-open on **Monday, 19th January, 2021.**



Welcome

We extend a warm welcome to the new members who have recently joined our Computer Club.....

Peter Kemp - Warrina
Philip Stevens - Hopetoun
Virginia Stevens - Hopetoun



Check your emails —

Did you receive emails from the Computer Club in November? If not we may not have your email address, or it may be incorrect.

If so, email us at —
computer.club@anglicare.org.au

Reminder!

Talk to Us Before You Buy!

At the Computer Club rooms, we often have to assist members to rectify new device issues. Most of these, could have been avoided if assistance had been sought before purchase.

Do come see us before you buy!



***Don't get caught....
Stock up on your batteries
at the Computer Club
before the Christmas/
New Year break!!***

**PRÉCIS OF NOVEMBER
COMMITTEE MEETING
9TH NOVEMBER 2020**



Treasurer's report :

Income \$7.38 Expenses \$2,695.38
Available Funds \$25,010.78

Membership: ..

Current membership is now 416.

President's report November 2020

1] DCM National Residents Survey 2020

Thanks to all members who volunteered their time to assist non-tech Castle Hill residents complete the online DCM National Residents Survey 2020 from Nov 2-5. Feedback will be provided to the RL Executive Team regarding resident issues with completing the Survey. This online DCM Survey will be done biannually across Australian RL Villages. Total sample size is 80,000. DCM are happy with a 25% response rate, given the huge sample size.

2] New Tablet computers

The new Mediatek tablet computers and stands worked well with the Surveys. These are now available for residents who would like to try and consider purchasing one, (see page 4 for information).

3] ARVRCC Inc – ABN 46 805 507 124

Our new ABN number became active on 9th Nov 20. This will allow grant applications, a move towards a cashless office and facilitate invoicing.

4] Placing Orders

Ordering processes are being reviewed to terms of efficiency and record keeping.

5] Welcome back Elaine Barker

Elaine has resumed her reception activities on Tuesdays and is also assisting Helen Rose with the production of the high quality/low cost Computer Club cards for all occasions.

6] Emails to members

With help from the Anglicare IT department, we now have a new email account to broadcast emails to members.

~Neil Davidson

**WITH THE CURRENT SITUATION THERE WILL AGAIN
BE NO MONTHLY MEETING IN
THE MENZIES ROOM
An online ZOOM meeting will be
held at 1.30 pm
TUESDAY, 1ST DECEMBER 2020**

**SPEAKER:
CHRISTINE JENSEN BURKE**

We look forward to you joining our next Zoom guest speaker, with this famous mountaineer. Christine is the 5th NZer and the 10th Australian woman to climb Mt Everest; and the first Australian or NZ woman to complete the "Seven Summits". The 'Seven Summits' are comprised of the highest mountains on each of the seven continents of the Earth: Everest, Aconcagua, Denali, Kilimanjaro, Elbrus, Mount Vinson and Carstensz Pyramid.



**Meeting ID 720 862 2266
Passcode 123456**

**Need ZOOM instructions?
check our website www.arvrcc.org**

TRY THIS NEW COMPUTER TABLET

No cost to you — Simple to use



For our all Club members and Anglicare residents (Castle Hill & Glenhaven Green) who don't own a computer, iPad or tablet and have been toying with the idea of becoming more digitally savvy!

Borrow this new 10 inch Mediatek Android Tablet for a 4 week loan with free instruction. You then have the option to buy for only \$100!

Phone Club office on 9899-7551 to arrange a 4 week loan.

A stand for ease of use can be purchased.



VILLAGE REPRESENTATIVES

Mowll

Neil Davidson (President 0418 354 119 and Guest Speakers)

Trevor Arnett (Village Rep) 9634 3467

Warrina

Lynton Bradford (Vice President) 9680 9637

Rod Roberts (Secretary) 9894 1681

Gwen Bradford (Membership) 9680 9637

Clare Hamilton (Training) 9634 8253

Nuffield

Elizabeth Pedersen (Treasurer) 0407 546 583

John Gaffey (Genealogy) 0419 406 252

Hopetoun

Jeanette Westley (Village Rep) 0400 902 712

June Murray (Village Rep) 9894 2119

Flinders

Doreen Garner (Village Rep) 9634 3570

Sandra Mayhew (Village Rep) 0415 615 599

Glenhaven Green

Anne Anderson (Village Rep) 9634 4726

Our Club Welfare Officer

Anita Fetherstonhaugh 0413 313 705

Email: fetehja@gmail.com

Computer Club Rooms Ground Floor, Lober House.

Phone 9899 7551

e-mail: computer.club@arv.org.au

Visit us on our website: arvrcc.org

**The Club is open -
Tuesdays - 9.00 until 12.00 noon
Thursdays - 9.00am until 1.00pm**

**Please observe Corona restrictions
before entering the club rooms.
For sales of Cards, badges and other
items just come in .
For help, [please phone for appointment.](tel:98997551)**

Newsletter Editor: Gwen Bradford

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