



4 / 8 Victoria Avenue, Castle Hill. 2154.

Just a reminder that our Club has an arrangement with **Cartridge World** for our members to order ink cartridges or toners, either by **phone** or **online**. These are then delivered and available at our Club for pickup. Payment is to be made to Cartridge World at time of ordering. **Phone: 9659 5366**

CHRISTMAS SHOPPING AT THE COMPUTER CLUB

- Greeting Cards: . \$1.00
- Special cards can be made to order.*
- (additional cost)
- 2022 Computer Club Calendar \$15.00
- Logitech mouse pads \$4.00
- Converting VHS Tapes to DVDs. \$10.00
- Pocket magnifiers 2 for \$1.00
- Stylus for texting \$2.00
- Colourful Rhinestone lanyards. \$5.00



VILLAGE REPRESENTATIVES

2021 –2022

Mowll

- Neil Davidson (Pres. & Guest Speakers)
- Trevor Arnett (Village Rep)
- Elaine Barker (Village Rep)

Warrina

- Lynton Bradford (Vice Pres. & Membership)
- Gwen Bradford (Membership)
- Rod Roberts (Village Rep)
- Clare Hamilton (Training)

Nuffield

- Elizabeth Pedersen (Treasurer)
- John Gaffey (Genealogy)

Hopetoun

- June Murray (Village Rep)
- Jeannette Westley (Village Rep)

Glenhaven Green

- Anne Anderson (Village Rep)
- Jan Andrews (Village Rep)
- Norm Connellan (Sec. & Public Officer)

Club Rooms

Ground Floor, Lober House, 1 Lober Drive

Phone—9899-7551

Email: computer.club@anglicare.org.au

Website: arvcc.org

Club Rooms Open Tues. 9am-12pm

Thurs 9am-12pm

Please Observe Covid Rules.

Members must bring

proof of full vaccination & use QR code to enter Club Rooms.

For help, please [phone](tel:) or [email](mailto:) for **an appointment.**

Editors : *Merilyn & Neil Davidson*

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BITS AND BYTES

ANGLICARE RETIREMENT VILLAGES
COMPUTER CLUB INC.
NEWSLETTER - DECEMBER 2021



OUR COMPUTER CLUB SURVEY OF 2021

In a world of pervasive **Ageism**, (the World Health Authority indicates 1 in 2 people are guilty of Ageism), it is a lazy **stereotype** typically played for laughs:

a befuddled senior trying to figure out how to turn on an antiquated desktop computer.

Here at ARV Castle Hill & Glenhaven Green, this stereotype we are pleased to say, is as outdated as it is wrong!

In our 2021 Survey, 68% of members (273) completed the Survey, a significant result in survey response. Members were aged **80-89 (142) 70-79(87) 90+(34) and 60-69(8).**

Many of our members possess smartphones, computers & tablets. There were 607 devices among the 273 respondents. 89% of our members engaged with devices **DAILY.**

Keeping up-to-date with technology was achieved with self-teaching (138), family (155) and the Computer Club (130). 56 had attended courses and seminars as well as Apple Store courses.

An outcome of the Covid Lockdowns over the past 2 years has been a significant increase in the use of **Zoom**. During this time 64% (175) participated in Zoom meetings. Members not using Zoom indicated several reasons, from 'not making the effort to learn about Zoom'(61%), 'forgetting Zoom meetings'(31%), 'not checking the website for Zoom Help'(51%) or 'needing further technical help' (61%). 61%

confessed to not making the effort to learn about Zoom'. We're sure this will soon change and these members will learn how easy it is to **Zoom in**

A significant number of members (105) indicated they would prefer Speaker Talks in the Menzies Room (*noted*). However, as the wider community now adopts Zoom use in conferences, business, school courses, meetings etc, it could be an unreasonable request to ask time-poor speakers to travel to our Village from long distances or even interstate. No monies are exchanged for Speaker Talks (just a nice bottle of wine). We rely on the generosity of speakers and their availability. The Club will endeavour to provide variety with both **Zoom and 'face-to-face' talks** when it can. In our Digital World & Retirement Living, we are lucky to be able to enjoy both experiences.

It was a close split for smartphone ownership between iPhone & Android. Smartphones were used for phone calls (249), texting (201), emailing(121), searching the internet (106) Facetime & Skype (60) while (46) engaged in Social Media.

Computer ownership favoured PCs (181) with Macs (38).Members without a Mac or PC totalled (36). Tablets used were iPads (112) and Android (51). 85 members did not have a tablet. Both computers and tablets were used across a varied range of tasks:

Survey continued

email (243), searching the internet (218), internet banking (177), paying bills online (171), engaging with Government Services -My Aged Care, Medicare etc (153), shopping online (144), managing photos (130), playing games (123). It was encouraging to see many members are paying bills, shopping and banking online.

A MyGov online account with the Fed. Gov has become a very important consideration, as one's Medicare, ATO, My Aged Care, Centrelink, Health Record can be linked to MyGov. The number of residents having a My Gov Acct were (183), 67% of members. Members who linked their Medicare to MyGov totalled (155). 100 members did not have linked accounts, only a MyGov presence. The Club would like to see this change in the future.

The CC recommends members establish their Digital ID through their MyGov account. This Digital identity will enable people to confirm their identity in the future, without having to show passports or find those 100 points often requested.

Members with a Service NSW account totalled 209 (77%). Indeed, participants may have downloaded the Service NSW App, and thus felt a little more confident in their digital progress as they were able to follow mandatory QR code requirements and procedures. Or was it those Vouchers? A high % of members now have a Service NSW Account reinforcing current findings that **people change their behaviour before they change their attitude.**

Well done to our members and a big thankyou for participating in our 2021 Computer Club Survey.



NAMING THE COMPUTER CLUB ROOMS

There is no doubt, the development and progress of the ARV Computer Club can be attributed to the commitment and dedication of both

Lynton and Gwen Bradford.

Information collected from our 2021 Computer Club Survey demonstrates many of our ARV Residents strongly defy the stereotype of seniors struggling in the world of technology.

They are adventurous & willing to engage in the 'Digital World'.

We are delighted to reveal our Rooms will henceforth be named 'The Bradford Rooms' in recognition of the 15 year contribution from both Lynton and Gwen to the digital journey of ARV residents.

Congratulations

Lynton & Gwen!

Your **membership and leadership** has paved the way for many and for those who follow.

Thankyou

Menzies is Back!

OUR NEXT GUEST SPEAKER
MENZIES ROOM

Tues December 7, 1.30pm

Michelle Gosewinckel

WILLS, POWER OF ATTORNEYS,
ENDURING GUARDIANSHIP
& Elder Abuse.

PRÉCIS OF NOVEMBER
COMMITTEE MEETING
NOVEMBER 8, 2021



Bits & Bytes

-Cartridge World in Castle Hill offer to print Bits and Bytes. Commencing Feb 2022, B&B will be emailed to all email members. 20 hard copies will be available at various Village Offices. This change will be later evaluated.

Survey Results

-Presented with key take home points

Reception Roster at Re-Opening

-Thanks to Elaine, Jo, John and Chris for successful Reception routines since Oct.21

ARVCC 'Be Connected Internet Café'

-Located in Lober House opposite genealogy room. Bookings to be taken from members who are interested in special one-on-one support with technology. **BE CONNECTED** modules which suit the resident's needs will be offered. A list of courses to be advertised. Choice of 100 MODULES from easy to difficult & are aimed at Australian Seniors.

-Volunteers to work one -on- one being sought. Asked to phone Club or email.

-Courses well suited to members without internet- novice to advanced.

-Program to commence February 2022.

Service NSW QR Cards

- Tablet currently being set up to scan QR cards

Loyverse POS link to Tyro

-Finalising integration

New Greeting Cards for Sale—using photos from residents Ken Bansgrove & Colin Cope.

Computer Club Rooms

Close 12.00pm

Thurs, December 16

Reopen 9.00am

Tues, January 19, 2022.



THOSE LAST MINUTE CHRISTMAS CARDS!

Don't forget - Christmas Cards are available and can be purchased from our Computer Club, either singly or any number you require..

Cost \$1.00 each with envelope.

Orders for personalized Christmas cards **must be received by Tuesday Dec 7**

**Don't get caught...
Stock up on batteries
for the Christmas/
New Year break.
Available from Club Rooms**



**The Computer Club Committee
Wishes all our Members
A Very Merry Christmas
&
Wonderful 2022.**

Stay safe & stay healthy.

