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**7/ 5 Hudson Ave Castle Hill
9659-5366**

President's Report October, 2022

Membership database
Issues resolved & lists updated

Hopetoun & Nuffield Support for members
Bookings via CC to commence in November

ARVCC 2023 Calendars—2nd order
82 calendars have been ordered

TechMates Introduction of **Kayla Laylana** returned. Now **3** Techmates

Powerpoint to be prepared & developed for use by our Digital Literacy Partner & in promotional use.

Badge Sale. 55 badges prepared for Mission & Partnerships Office. *Thankyou Volunteer Di Weekley....great help!*

Westpac Bank Executives updated signages

ARVCC Mobile phone number - in view of current landline issues on site, members can now phone **0493-596-294** OR EMAIL FOR TECHNICAL OR OTHER SUPPORT.

VILLAGE REPRESENTATIVES

- Mowll**
Neil Davidson (President & Guest Speakers)
Trevor Arnett (Village Rep)
Elaine Barker (Village Rep)
Chris Keay (Village Rep)
Geoff Litchfield (Membership)
- Warrina**
Lynton Bradford (Vice President)
Melanie Rankine (Sec)
Clare Hamilton (Training)
Rod Roberts (Welfare)
- Nuffield**
Elizabeth Pedersen (Treasurer)
John Gaffey (Genealogy)
- Hopetoun**
Jeanette Westley (Village Rep)
June Murray (Village Rep)
- Glenhaven Green**
Jan Andrews (Village Rep)

Computer Club Rooms
Ground Floor, Lober House.
Phone 0493-596-294

e-mail:
computer.club@anglicare.org.au
Visit us on our website: arvcc.org
The Club is OPEN -
Tuesdays 9.00-12.00 noon
Thursdays 9.00-12.00 noon
For technical help please phone for Appointment

For sales of Cards, badges & other items just come in.



Editor : Marilyn Davidson
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BITS AND BYTES
ANGLICARE RETIREMENT VILLAGES
COMPUTER CLUB INC.
NEWSLETTER - NOVEMBER 2022

The Rise of ARTIFICIAL INTELLIGENCE—AI

What is AI?

AI is the design of different technologies working together to enable machines to sense, act, learn with human-like levels of intelligence. AI varies significantly across businesses and industry.

Soft/weak or Hard/strong

Soft/weak AI effects our lives everyday, bringing efficiency and change while **Hard/strong AI**, we see in films where machines emulate our intelligence and thinking.

AI is not futuristic!

It is here now.

We are using it everyday.

- opening your mobile with face ID
- personalising your Facebook feeds
- sending emails & using spellcheck, using Grammarly, spam filters, antivirus software
- Google searching your history using algorithms on topics it's believed you value
- digital voice assistants such as Siri, Alexa, Google Home, Cortanna driven by AI and returning answers to you
- travel apps, helping you arrive at destinations as well as monitoring traffic
- In banking, AI verifying purchases and determining whether your card use is 'normal' or has an unauthorised person been using your card.
- Amazon, using AI to learn what you like

- In Health, detecting breast cancer with use of mammograms
- Amazon, using AI to learn what you like
- Netflix powered by AI, using your past history of viewing to deliver suggestions.
- Facial recognition used by Kmart, Bunnings & Good Guys monitoring customers
- Smart Homes monitoring heating & cooling
- Refrigerators creating shopping lists reporting shortages and offering recommendations for wine with the meal.

Even if you are not receiving the benefits of AI in all of these avenues, there will be some way AI is influencing and affecting your life.

Health Care

AI is significantly affecting older Australians in health care. Data collection by the Federal Government is showing older Australians have a significant appetite for digital health care and the use of health apps. Who would have thought?



The CSIRO has forecast AI is about to send a *tidal wave* of disruption through the way people work. **AI is forecast to replace as much as half of the work that is done today by 2030.**

Is it all Gloom & Doom?

The CSIRO informs us rapidly emerging technologies does not necessarily mean the end for workers. Indeed, the AI Revolution may **forge new jobs and new work conditions** for mankind, similar to the Industrial Revolution in the late 19th C. In the latter part of the 20th C, we saw the impact of the Information Explosion and the creation of jobs never conceived before. Who had ever heard of a Web Designer? Software Engineer? App Developer? Social Media Manager? Apple Genius? Cloud Services Specialist? Is it augmenting human creativity rather than replacing it?

Opportunity is knocking!

What will be the impact of developing AI on the elderly?

The recent Royal Commission into Aged Care stated, 'Aged citizens have a fundamental right to choose how they receive care. They are expressing a desire for more digital services'. The CEO of a leading Care provider has commented..... 'providers who want to lead the Australian market into the future should be cognisant of the fact that demand is shifting rapidly and supply is not keeping up. Private providers must act and invest to accommodate the hunger for virtual and AI in health'.

On Tues Dec 6 @ 1.30pm MENZIES ROOM, our Guest Speaker will be Anglicare CEO Simon Miller, who we are told has a passion for AI. We're looking forward to hearing of Simon's Involvement with the AI industry and how he sees AI assisting older adults now & in the future. SEE YOU THERE.



WELCOME new members

Warrina - Geoffrey Shead, Varo Tchetchenian, Pat Hunt Mowll, John Allsop, Barbara Spencer, Bev Gibbeson, Pamela Farmer

CHRISTMAS GIFT IDEAS

Colourful Rhinestone Lanyards

Useful as a name card holder, Key Holder or your USB flash drive.



Available at the Computer Club for only \$5.00 each.



Scam Watch

Phone Scams

There is significant evidence to show 65+ persons & those using landlines are targeted for phone scams.

Do you answer the phone indicating your name?

Joan speaking ! Peter here!

You were possibly taught to answer the telephone this way .

The advice is.....

CHANGE THIS BEHAVIOUR!

A simple **Hello!** will suffice.

Scammers aim to quickly build a relationship and empathy with you. If you indicate your name, they have an immediate 'in' with their empathy. They are skilled and talented in building this empathy - so the advice is

DON'T INDICATE YOUR PERSON WITH YOUR NAME!

(if they ask for your name, you realise you don't know them and you hang up!)

EMAIL SCAMS BEWARE!

*Fake websites that look official request personal or financial information. You might receive an email claiming to be from the ATO or a bank with a link to one of their fake websites. These are phishing emails.

*Some emails known as spam or junk have a link or file attached for you to click on or open. Opening these links could be harmful to your device.

*Emails may trick you into thinking you've won a lottery or prize.

*Phishing emails from the ATO, offering you a tax refund if you enter your details.

Don't forget your Christmas Cards

\$1.00 with an envelope. Wide selection of cards.



Come and browse during Computer Club hours Tues & Thurs 9-12

FUTURE GUEST SPEAKERS

Unfortunately we have not had members indicate they would like to help organise Guest Speakers for the Computer Club in 2023 going forward. Therefore, as a Computer Club, we believe it is fitting the Club engage more with our Speakers online and leave the face to face speakers to other groups within the Villages.

In 2023, we propose to indicate worthwhile speakers from the hundreds of TED & TED X programs and topics available online. TED talks are inspirational and influential speeches delivered by experts in a wide variety of subject areas. From psychology to medicine, there is something for everyone's interest. About 50,000 talks have been given since the organisation began in 1984.

If you haven't enjoyed a TED talk, accompanied by a cuppa & cake and sitting in your favourite lounge chair, we can thoroughly recommend the experience. Look for these recommendations in our monthly Bits & Bytes in 2023 or those suggested in our Friday ARVCC updates.

You choose your time to enjoy!